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General Competition Terms and Conditions

- These competition terms and conditions (T&Cs) will apply to all competitions offered by Netcash (Pty) Ltd ("Netcash"), on its website and/or selected social media platforms, unless expressly stated otherwise. The T&Cs can be found on the Netcash website, <u>www.netcash.co.za</u> on the Legal page, which may be accessed at the bottom of the Netcash Home page. Any competition offered by Netcash will set out the following:
 - 1.1 The prize(s) on offer.
 - 1.2 The steps required to enter the competition.
 - 1.3 The closing date of the competition.
 - 1.4 The basis for determining the winner(s).
 - 1.5 How the winner(s) will be made known.
 - 1.6 When, where and from whom prizes are to be claimed.
- 2. All competitions offered by Netcash will be open to South African citizens and residents only, unless expressly stated otherwise.
- 3. The purpose of Netcash competitions is to reach, engage and create brand awareness with clients, potential new clients, and stakeholders, therefore entry to Netcash competitions is prohibited for: Netcash employees and their partners, consultants, contractors, prize sponsors, Netcash advertising, media, or public relations agencies, as well as any immediate family members of any of the aforesaid.
- 4. Netcash do not accept any responsibility for any incomplete or incorrect details that an entrant may supply on registration. Errors in entries may, in the judges' discretion, void entries.
- 5. Entry into any Netcash competition is at the entrant's own discretion and risk. Netcash, its affiliates, employees, representatives, and competition partners shall not be liable in any way whatsoever for any loss, damage, injury, or costs, howsoever arising, suffered because of the entrant's participation in the competition, save to the extent that such liability may not be excluded under the applicable law.
- All entrants' personal information will be strictly dealt with as set out in the Protection of Personal Information Act. The Netcash Privacy Notice is available on the Netcash website as set out in clause 1 (one) above.
- 7. Netcash may require an entrant to submit proof of age, as entrants that are not yet 18 (eighteen) years of age will be required to obtain their parents' or legal guardians' authorisation, permission, and consent prior to participating in a Netcash competition. Any entrant failing to comply with such requirement may be refused entry.
- 8. An entrant's name and place of residence may be published when the winner(s) is/are announced.
- 9. Winners may be requested to be photographed for publicity purposes or to participate in a radio or television broadcast or other marketing activity. No fees will be payable to the winner in this regard. Participation in any such marketing activity is voluntary and may be declined.
- 10. Where entry by SMS is applicable, SMSs are charged for in terms of the Standard SMS rates, which shall apply, and free SMS rates shall therefore not apply.

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- 11. Any deviation from the rules and/or an attempt to manipulate the outcome of the competition by an entrant will result in disqualification.
- 12. The closing date for the competition is as stated and Netcash accepts no responsibility for late entries.
- 13. The judge's decision will be final and Netcash will not enter into any correspondence.
- 14. Netcash reserves the right not to award a prize in any situation where it would be unlawful to do so.
- 15. No cash alternative is available for the prize(s) unless, expressly stated otherwise.
- 16. In the unlikely event that a prize offered becomes unavailable for any reasons outside of its control, Netcash reserves the right to select an alternative prize of equivalent type and value.
- 17. The prize is non-transferable and must be accepted and taken, as stated, and may not be sold to a third party. The entrant must confirm acceptance of the prize, failing which the entrant will no longer be eligible for a prize, and that prize will be re-allotted.
- 18. Netcash may re-allot a prize if it is unable to contact the selected winner(s) through the entrant's provided contact details. Entrants must ensure that the correct contact details are provided.
- 19. Where prizes involve travelling abroad, winners must be in possession of a valid passport, required visas and the relevant health certificates.
- 20. The competition campaign is subject to change and/or end, without notice.